

www.norvitefarmandcountry.com Email: <u>shop@norvite.com</u>

Tel: 01651 873966

If you wish to return something you have purchased from us, please print off this form, complete it in full, and pop it in the parcel together with the items (which MUST be in perfect saleable condition). Use the address label on page 2 of this form to label your parcel correctly and return to us within 28 days of purchase. Click here to see the full <u>norvitefarmandcountry.com/returns policy</u>

YOUR NAME								REASON FOR RETURN
YOUR EMAIL ADDRESS								1. Does not fit properly
ORDER NUMBER								2. Does not suit me
								3. Arrived too late
ORDER DATE								4. Ordered more than one size/style
								5. Quality not as expected
PRODUCT NAME	PRODUCT	SIZE	REASON	REFUND	EXCHANGE	NEW SIZE	NEW	6. Looks different to image on site
	NUMBER	JIZE	CODE	(PLEASE TICK)	(PLEASE TICK)	NEW JIZE	COLOUR	7. Incorrect item received
								8. Other Please give details (this will help us to improve the accuracy of our service).

NB if you have changed your mind about an item and want to swap it for something completely different, we recommend returning the original item and placing a new order on <u>www.norvitefarmandcountry.com</u> for the new product. This ensures that the item you want is available and avoids risk of disappointment.



Affix Postage

**RETURNS DEPARTMENT Norvite Farm & Country South Blackbog Oldmeldrum Inverurie Aberdeenshire AB51 0AG**